



4087 Harvester Rd., Unit #10G, Burlington Ontario L7L 5M3 Phone 905-634-2221 Fax 905-333-3637

Repair Submission Form
(We suggest you keep one copy for your records)

Contact Information

First Name _____ Last Name _____

Address _____

City _____ Prov/State _____ Postal/Zip Code _____

Work# _____ Home# _____ Fax # _____

Email _____

Ship To (if different)

Address _____

City _____ Prov/State _____ Postal/Zip Code _____

Equipment Information

Make _____ Model _____ Serial No. _____

Accessories included _____
(eg. strap, batteries, lens cap)

Warranty Information (if applicable)

Date of Purchase _____ (month/day/year)

Store Where Purchased _____

***** Please Note *****

A legible copy of the proof of purchase and warranty card must be included with your repair.
(Otherwise an estimate will be completed for the service required to your equipment.)

Reason for Service _____

Repair Submission Form (continued)

Pre-Approved Payment Information (used for non-warranty service)

Prepaid repair authorization will expedite the repair of your equipment. We accept both Visa and MasterCard.

Please circle the applicable card type. Visa MasterCard

Credit Card Number _____ Expiration Date _____ CSV code _____

Pre-Approved Amount _____ (excluding applicable taxes and shipping)

I authorize Nortown Photo Service to charge my credit card up to the pre-approved amount, along with additional shipping and taxes.

Authorization _____ Date _____

The following is additional information you will find useful to track your repair.

Checking the Status of your repair On-line

Upon receipt of your shipment, we will unpack the equipment and enter your personal information, as well as your product information, into our computer system. This process may take 2-3 business days. You can check the status of your repair on-line via our secure website, www.repairstatus.net/r00002/, by inputting your last name in the reference field and the serial number of your product in the serial number field. If an estimate is required for your repair, you will be notified by the email or fax number you provided.

We thank you for choosing Nortown Photo Service. Please feel free to contact us if you have any questions regarding the service to your photographic equipment.

Mailing Label

**Nortown Photo Service
4087 Harvester Road, #10G
Burlington, Ontario
L7L 5M3
Attention: Service Department**